



ASP ChatNow Application Pack Guide

How to install and configure the ASP ChatNow Application Pack for use with Helm

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ASP ChatNow Pre-Requisites

Please ensure you take the following steps before continuing with the ASP ChatNow integration.

1.) You will need to have ASP enabled on the domain you wish to install ASP ChatNow.

To do this, go to the domain in Helm that you want to install ASP ChatNow on, and click "Web Site Settings". You will be taken to this page:



Web Site Settings

This page allows you to make changes to how your website executes applications such as ASP, ASP.NET, Perl and PHP.

domain71.com

Website URL: http://www.domain71.com/
Web Server: HELMSVR70
Website IP: 192.168.1.70 (Shared)
Physical Path: c:\domains\domain71.com
Web Forwarding URL:
 Directory Browsing
 Parent Paths
 Website Write Permissions
Default Docs: Default.aspx
Default.htm
Default.asp
index.htm
index.php
 Application Pool Isolation

Back Save

Website Extensions

ASP: Installed
ASP.Net: Version 1
Perl: Installed
PHP: Version 4
Python: Installed
CGI-Bin: Installed
ColdFusion: Available

Back Save

2.) Ensure that the ASP box is ticked (as highlighted) and click Save to complete this pre-requisite.

ASP ChatNow Application Pack Installation

To install ASP ChatNow:

1.) Download the ASP ChatNow Application Pack from here:

<http://download.webhostautomation.net/Helm/downloads/addons/ASPChatNow%20Support%201.0.1.exe>

2.) Double click the Application Pack file, and the ASP ChatNow Application Pack will be installed.

ASP ChatNow Application Pack Configuration

Once you have installed the application pack for ASP ChatNow, you now need to configure ASP ChatNow in your plans and packages so it is available to your end users.

Assuming you've already got a Web Resource set up, go into your existing Reseller Plans and Hosting Plans and set the number of ASP ChatNow installations to be the number that you wish to offer. For example:



Plan Resources

Below are the resources that have been assigned to this plan. All packages that created from this plan will inherit the values below.

Sample Reseller Plan

Enable Web Resource

System Resource: Default Web Resource

ODBC DSNs: 999999999

Sub Domains: 999999999

ASP: 999999999 domains

ASP.NET: 999999999 domains

ASP.NET 2: 999999999 domains

Perl: 999999999 domains

PHP 4: 999999999 domains

PHP 5: 999999999 domains

Python: 999999999 domains

CGI-BIN: 999999999 domains

ColdFusion: 999999999 domains

ColdFusion DSNs: 999999999 domains

FrontPage Webs: 999999999 domains

Virtual Directories: 999999999 domains

Shared SSL: 999999999 domains

Secure Folders: 999999999 domains

ASPChatNow: 0 installations

Allow Web Forwarding: Enabled

Allow Parent Paths: Enabled

Allow Website Permissions: Enabled

Default Docs: Enabled

Custom Error Pages: Enabled

MIME Type Editor: Enabled

File Manager: Enabled

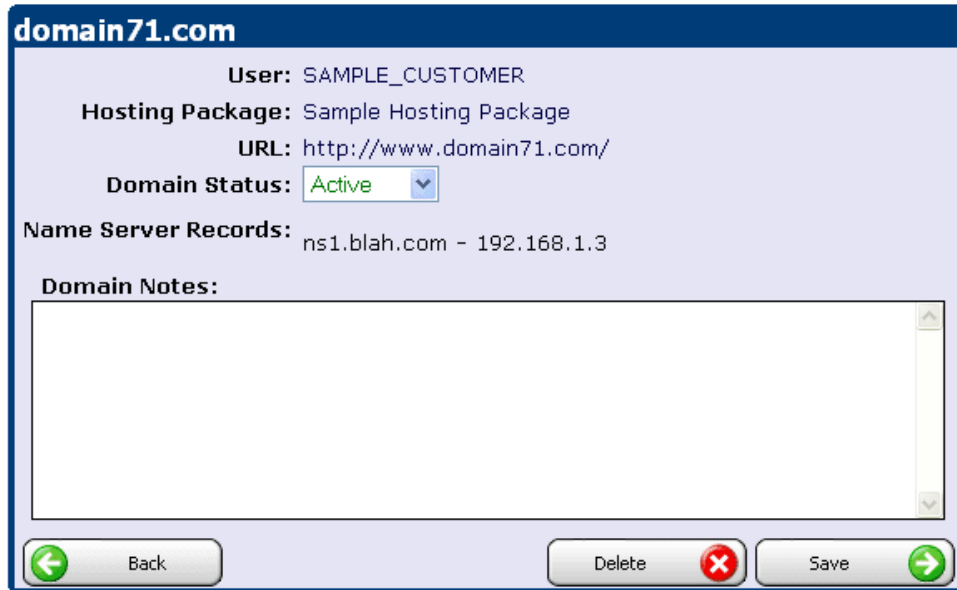
← Back

Save →

Once you've adjusted the number of installations on your plans and packages, you're ready to install ASP ChatNow on a domain.

Installing ASP ChatNow on a Domain

In Helm, go to the domain that you want to install ASP ChatNow on and click "Application Packs" from the Domain Menu:





On the next screen, you'll see ASP ChatNow in the list of available Application Packs:

Application Packs

Application packs are scripts and tools that you can use to enhance your website with. Click on the relevant application pack below to administrate the installation on your website.

domain71.com

	Name	Installed
	ASPChatNow	No

 Back


Click on ASP ChatNow, and you'll be taken to the following install screen:

ASPChatNow Application Pack

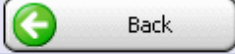

This page allows you to install or remove ASPChatNow Application Pack for this domain.

domain71.com

ASPChatNow Application Pack: Not Installed

Installation Folder: 

Publisher Website: <http://www.aspchatnow.com/>

 Back  Install

An explanation of each field is as follows:

Installation Folder:- This is the folder that the ASP ChatNow files will be installed to. If left blank, it will be installed at the root folder (wwwroot).

Publisher Website:- Visit here for more information about ASP ChatNow and its development.

Click "Install" to install ASP ChatNow support on the domain:

ASPChatNow Application Pack

This page allows you to install or remove ASPChatNow Application Pack for this domain.

ASPChatNow Application Pack has been successfully installed



domain71.com

ASPChatNow Application Pack: Installed

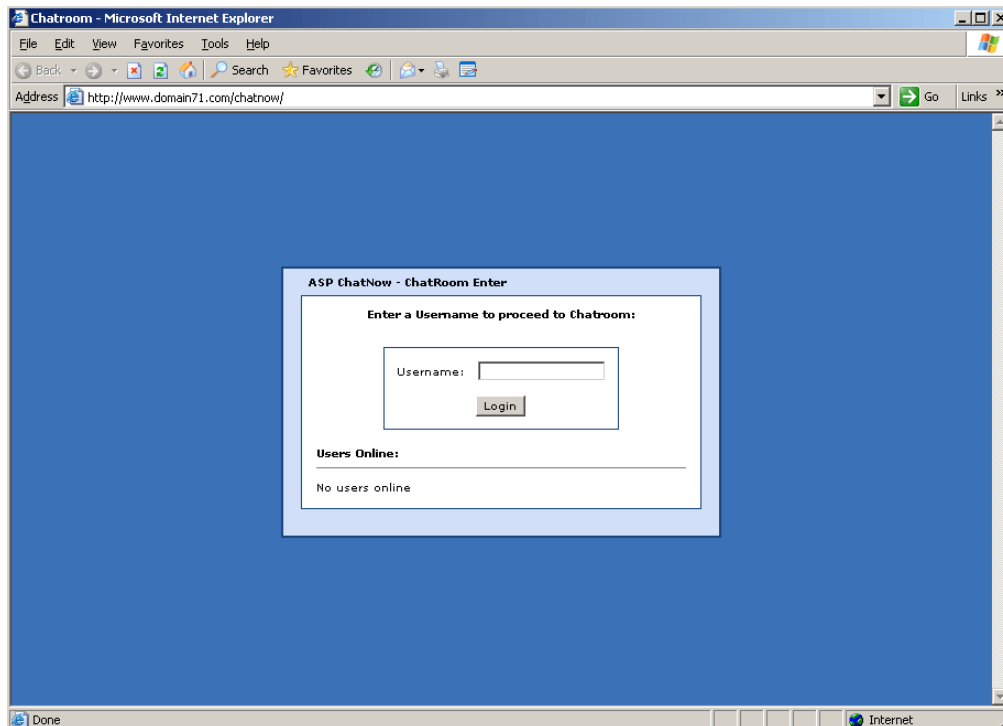
Installed Path: <http://www.domain71.com/chatnow>

Publisher Website: <http://www.aspchatnow.com/>

Back Remove

Now you have ASP ChatNow installed on a domain, just click the "Installed Path" link (in the above example it is <http://www.domain71.com/chatnow>).

This will open the ASP ChatNow application in the browser:



ASP ChatNow has now been successfully installed on your domain.