



## ASP ChatNow Application Pack Guide

*How to install and configure the ASP ChatNow Application Pack for use with Helm*

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## ASP ChatNow Pre-Requisites

Please ensure you take the following steps before continuing with the ASP ChatNow integration.

1.) You will need to have ASP enabled on the domain you wish to install ASP ChatNow.

To do this, go to the domain in Helm that you want to install ASP ChatNow on, and click "Web Site Settings". You will be taken to this page:



### Web Site Settings

This page allows you to make changes to how your website executes applications such as ASP, ASP.NET, Perl and PHP.

**domain71.com**

**Website URL:** http://www.domain71.com/  
**Web Server:** HELMSVR70  
**Website IP:** 192.168.1.70 (Shared)  
**Physical Path:** c:\domains\domain71.com  
**Web Forwarding URL:**   
 Directory Browsing  
 Parent Paths  
 Website Write Permissions  
**Default Docs:** Default.aspx  
Default.htm  
Default.asp  
index.htm  
index.php  
 Application Pool Isolation

Back Save

**Website Extensions**

**ASP:**  Installed  
**ASP.Net:** Version 1  
**Perl:**  Installed  
**PHP:** Version 4  
**Python:**  Installed  
**CGI-Bin:**  Installed  
**ColdFusion:**  Available

Back Save

2.) Ensure that the ASP box is ticked (as highlighted) and click Save to complete this pre-requisite.

# ASP ChatNow Application Pack Installation

To install ASP ChatNow:

1.) Download the ASP ChatNow Application Pack from here:

<http://download.webhostautomation.net/Helm/downloads/addons/ASPChatNow%20Support%201.0.1.exe>

2.) Double click the Application Pack file, and the ASP ChatNow Application Pack will be installed.

# ASP ChatNow Application Pack Configuration

Once you have installed the application pack for ASP ChatNow, you now need to configure ASP ChatNow in your plans and packages so it is available to your end users.

Assuming you've already got a Web Resource set up, go into your existing Reseller Plans and Hosting Plans and set the number of ASP ChatNow installations to be the number that you wish to offer. For example:



## Plan Resources

Below are the resources that have been assigned to this plan. All packages that created from this plan will inherit the values below.

### Sample Reseller Plan

Enable Web Resource

**System Resource:** Default Web Resource

**ODBC DSNs:** 999999999

**Sub Domains:** 999999999

**ASP:** 999999999 domains

**ASP.NET:** 999999999 domains

**ASP.NET 2:** 999999999 domains

**Perl:** 999999999 domains

**PHP 4:** 999999999 domains

**PHP 5:** 999999999 domains

**Python:** 999999999 domains

**CGI-BIN:** 999999999 domains

**ColdFusion:** 999999999 domains

**ColdFusion DSNs:** 999999999 domains

**FrontPage Webs:** 999999999 domains

**Virtual Directories:** 999999999 domains

**Shared SSL:** 999999999 domains

**Secure Folders:** 999999999 domains

**ASPChatNow:** 0 installations

**Allow Web Forwarding:** Enabled

**Allow Parent Paths:** Enabled

**Allow Website Permissions:** Enabled

**Default Docs:** Enabled

**Custom Error Pages:** Enabled

**MIME Type Editor:** Enabled

**File Manager:** Enabled

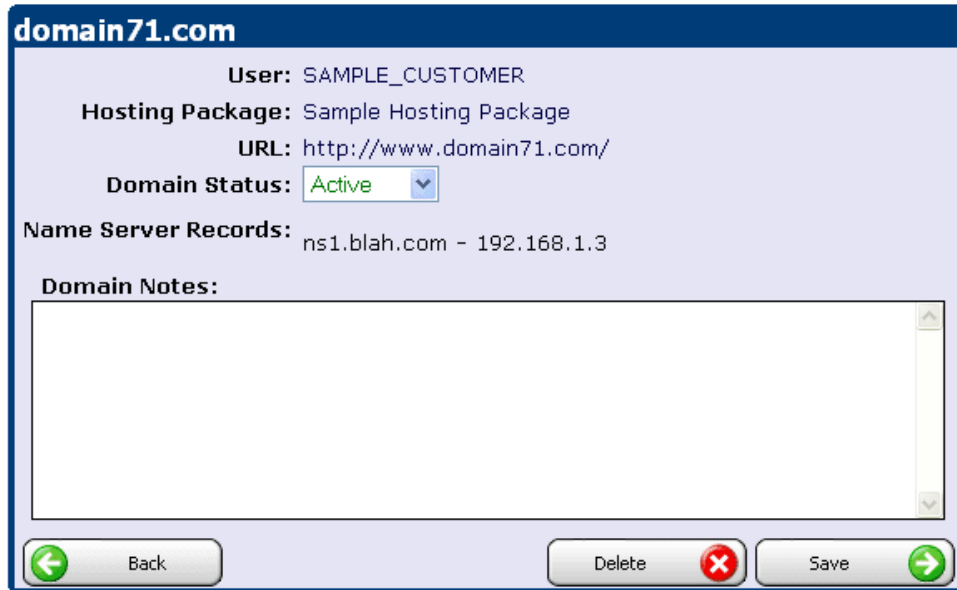
← Back

Save →

Once you've adjusted the number of installations on your plans and packages, you're ready to install ASP ChatNow on a domain.

# Installing ASP ChatNow on a Domain

In Helm, go to the domain that you want to install ASP ChatNow on and click “Application Packs” from the Domain Menu:





On the next screen, you'll see ASP ChatNow in the list of available Application Packs:

## Application Packs

Application packs are scripts and tools that you can use to enhance your website with. Click on the relevant application pack below to administrate the installation on your website.

**domain71.com**

	Name	Installed
	ASPChatNow	No




Click on ASP ChatNow, and you'll be taken to the following install screen:

## ASPChatNow Application Pack



This page allows you to install or remove ASPChatNow Application Pack for this domain.

**domain71.com**

**ASPChatNow Application Pack:** Not Installed

**Installation Folder:**  

**Publisher Website:** <http://www.aspchatnow.com/>

An explanation of each field is as follows:

**Installation Folder:-** This is the folder that the ASP ChatNow files will be installed to. If left blank, it will be installed at the root folder (wwwroot).


**Publisher Website:-** Visit here for more information about ASP ChatNow and its development.

Click "Install" to install ASP ChatNow support on the domain:

## ASPChatNow Application Pack

This page allows you to install or remove ASPChatNow Application Pack for this domain.

ASPChatNow Application Pack has been successfully installed



**domain71.com**

**ASPChatNow Application Pack:** Installed

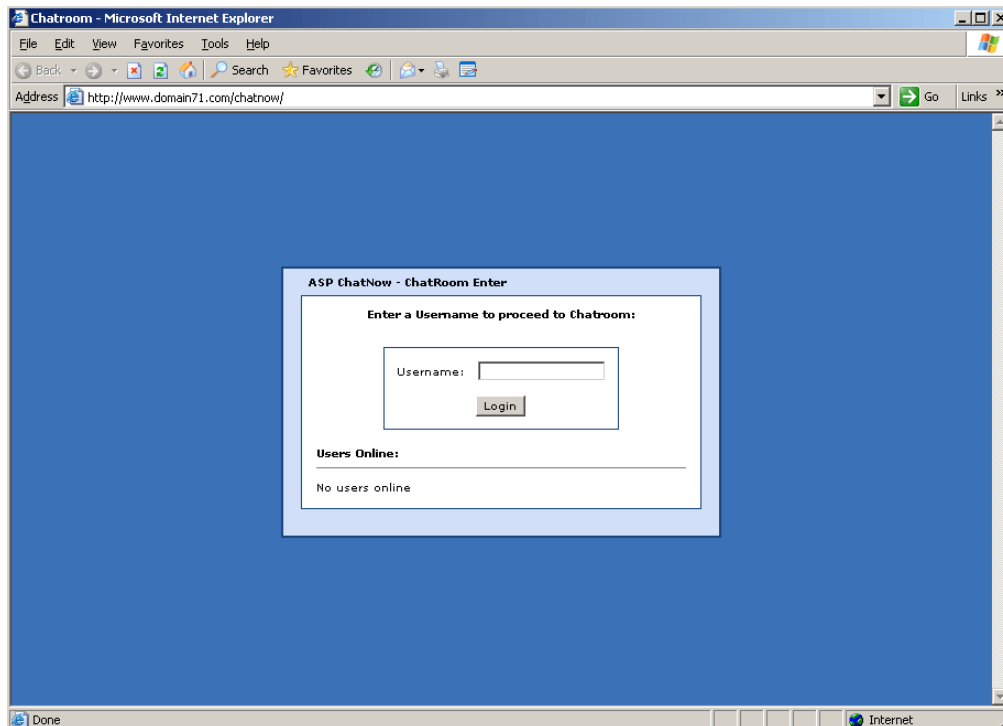
**Installed Path:** <http://www.domain71.com/chatnow>

**Publisher Website:** <http://www.aspchatnow.com/>

Back Remove

Now you have ASP ChatNow installed on a domain, just click the "Installed Path" link (in the above example it is <http://www.domain71.com/chatnow>).

This will open the ASP ChatNow application in the browser:



ASP ChatNow has now been successfully installed on your domain.