

## LiveStats 7 XSP Configuration Guide

*How to configure LiveStats 7 XSP for use with Helm*

WebHost Automation Ltd  
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# LiveStats XSP Configuration

LiveStats XSP can be configured for use on any of the Helm remote servers as well as the control server.

After installing LiveStats XSP, log into Helm and go to:

**Home > System Settings > Servers > [Your Server] > Services**

Create a new service, give it a friendly name such as "LiveStats XSP Service" and select "STATS: DeepMetric LiveStats XSP" from the dropdown box. You will then be presented with the following screen:

**Server Name:** HELMSVR10

**Friendly Name:**

**Service Type:** DeepMetric LiveStats XSP

**Version:**

**Installation URL:**

**Admin Username:**

**Admin Password:**

**Email Wk Summary:**

**Email Mn Summary:**

**Email Format:**

**Send Invitation:**

**Java Enabled:**  Only works in version 7.5 of LiveStats XSP

**Allow Guest Logon:**

**Server Log Type:**

**Default Web Page:**

**Time Zone:**

**Adjust for DST:**

**Cookie:**

**Connection Info:**

**Maximum Domains:**

An explanation for each option is as follows:

**Version:-** Select the version of LiveStats that you are using (7.0x or 7.5). Please note, if you want to enable Java on your stats domains (see "Java Enabled" below), you will need to have version 7.5 or above of LiveStats.

**Installation URL:-** Enter the installation URL of the location you installed LiveStats to here. This could be on a remote machine - in which case the URL could be either an internal or external IP – or it could be on the control server, in which case the URL could be either the IP of that server, or simply <http://localhost/> .

**Admin Username:-** Here you enter the username that you use to log into LiveStats. Please note – this is **case sensitive**. If you login to LiveStats with **admin** but you put **Admin** in this field, Helm will fail when adding domains into LiveStats.

**Admin Password:-** Here you enter the password that you use to log into LiveStats.

**Email Wk Summary:-** Enables or disables this option on further LiveStats domains created in Helm. For full details of how this feature works, please refer to the LiveStats documentation.

**Email Mn Summary:-** Enables or disables this option on further LiveStats domains created in Helm. For full details of how this feature works, please refer to the LiveStats documentation.

**Email Format:-** Chooses format of the summary email – PDF or HTML. For full details of how this feature works, please refer to the LiveStats documentation.

**Send Invitation:-** Enables or disables this option on further LiveStats domains created in Helm. For full details of how this feature works, please refer to the LiveStats documentation.

**Java Enabled:-** Enables or disables this option on further LiveStats domains created in Helm. **Please note – this option is only available if you are using LiveStats version 7.5 or later. Make sure you choose the correct version from the dropdown box on this service page (see "Version" above).** For full details of how this feature works, please refer to the LiveStats documentation.

**Allow Guest Logon:-** Enables or disables the ability for users to logon to LiveStats by simply entering their domain name as the username.

**Server Log Type:-** The type of log that will be read by LiveStats. This should match with your choice of log type that you set up in IIS.

**Default Web Page:-** LiveStats XSP requires a default web page for each web site it tracks – examples include **index.htm** or **default.aspx**. For full details of how this feature works, please refer to the LiveStats documentation.

**Time Zone:-** Choose the time zone of your stats server.

**Adjust for DST:-** Choose whether or not to adjust the time zone for Daylight Savings Time automatically.

**Cookie:-** Using cookies allows a specific tag (the cookie) to be assigned to each computer that someone is browsing from. LiveStats supports a single cookie per server, which can be entered here. For full details of how this feature works, please refer to the LiveStats documentation.

**Connection Info:-** Here you can enter the details for connecting to LiveStats. This box also accepts HTML, and you can use the variable **[domainname]** which will be converted to that user's domain name when they go to the Statistics page of their domain. An example use of this field is:

**Login details:-** <br> **Server Domain: [domainname]** <br> **User Name: siteadmin**  
<br> **Password: Your Helm Control Panel password (at the time that Stats was installed)**

If their domain is called **mydomain.com** they will see the following on the Statistics page of their domain:

Login details:-  
Server Domain: mydomain.com  
User Name: siteadmin  
Password: Your Helm Control Panel password (at the time that Stats was installed)

**Maximum Domains:-** Select the maximum number of domains that this service can be used on.

Once you have selected your options, click "Next" to save the service and complete the service configuration. Now go to:

**Home > System Settings > Resource Setup**

Choose "Add New", and you will be taken to the following screen:



## Add Resource

Use the form below to create a new resource on the system. Once created you will be able to add service groups to the resource.

<b>Resource Name:</b>	<input type="text" value="Default Stats Resource"/>
<b>Resource Type:</b>	<input type="text" value="Statistics"/>
<b>Distribution Type:</b>	<input type="text" value="Balanced"/>
	<input checked="" type="checkbox"/> Priority distribution to web server (recommended)
<input type="button" value="Back"/>	<input type="button" value="Save"/>

As per the screenshot, enter a relevant resource name and choose a type of "Stats". Then click "Save".

On the new screen it will say that "There are no services in this resource", so click "Add New" to add the Stats service you created earlier. By default it will pick up all Stats services that you have created, so if you have created a Stats service on a different server, you will see this in the populated dropdown box too, as shown below:



## Add Service Group

Use the form below to add a new service group to the selected resource. Updating the resource will affect any NEW domains that are set up using this resource. Previous domains will remain unaffected.

### Default Stats Resource

**Resource Type:** Statistics

**Service Group:** Livestats XSP Service

stats  
Livestats XSP Service

← Back
Save →

Pick the Stats service you set up earlier, then click "Save" to complete the Resource setup. All you need to do now is to update your Plans and Packages to use this new Stats resource where appropriate.

LiveStats configuration with Helm is now complete.

### How do my Users log into LiveStats?

LiveStats is installed on a domain through the Statistics option on the Domain Menu (see Helm User Guide for more details). Once installed, the way they log into LiveStats is dependent on the service settings chosen:

1.) If you have selected to turn on **Allow Guest Logon** (see above) then the user can login with just their domain name. So if their domain was called **mydomain.com** they would login as follows:

LiveSTATS<sup>®</sup>.XSP
v.7

Server Domain:

User Name:

Password:

Sign On

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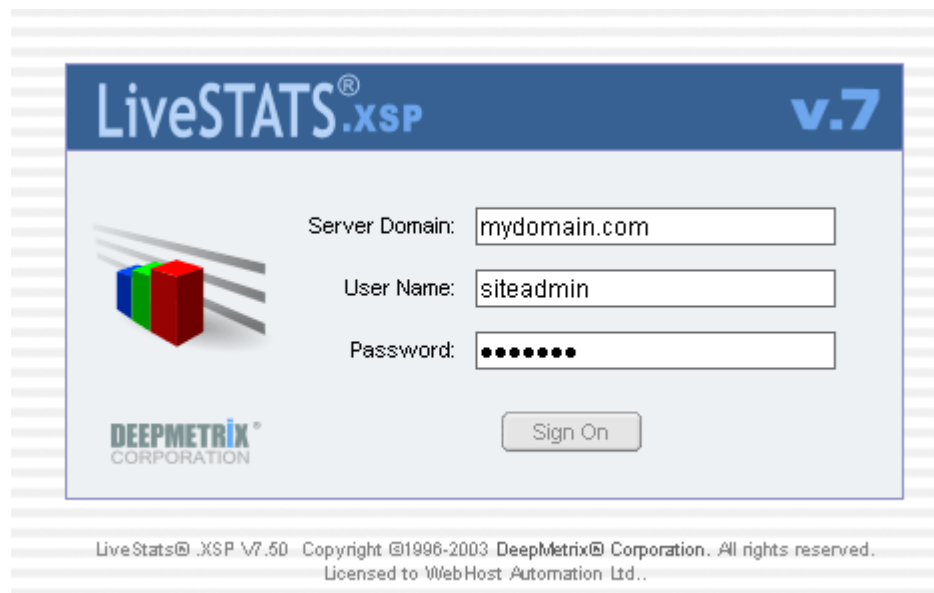
2.) If you have not turned on Allow Guest Logon, then the user will need to fill out all three fields in order to login. These fields are populated as follows:

**Server Domain** – The user’s domain name. So if their domain was called **mydomain.com** they would enter that here.

**User Name** – This is a hardcoded user name and will never change. The user name you enter will be **siteadmin** and it would be advisable to put this into the Connection Info box of the Statistic Service (as the example for this field was outlined earlier).

**Password** – This will be the password that the user used to login to the Helm Control Panel **at the time of LiveStats being installed on the domain**. So for example, if they installed LiveStats on their domain and at the time their password to log into Helm was “pass123”, then they would enter “pass123” in this field. **Note:- If they change their Helm Control Panel password at a later time, it will not change their LiveStats password.** This will remain the same as it was previously.

So using the examples above, this is what a user with mydomain.com and a password of “pass123” will login to LiveStats with:



If the login fails, make sure that:

- a.) If Guest Logon is enabled, that they are typing the domain name correctly.
- b.) If Guest Logon is disabled, that the domain and password are correct.
- c.) **siteadmin** is entered as the user name.

**Final Note:-** If you install LiveStats on a domain and Guest Logon is **enabled**, then this is the **ONLY** way they will be able to log in. Similarly, if it is disabled, they will have to log in with full details. If you want to change this for a domain, you will need to uninstall LiveStats on that domain, alter the Guest Logon setting in the service, then reinstall LiveStats on that domain.